

## **CROSSLANDS SURGERY PRESCRIBING CHARTER**

**THE CROSSLANDS SURGERY IS WORKING TO INCREASE ONLINE SERVICE UPTAKE AND IMPROVE OUR PRESCRIBING PROCESS.**

**ONLINE ACCESS ALLOWS YOU TO BOOK/CANCEL APPOINTMENTS & ORDER PRESCRIPTIONS QUICKLY AND EASILY. PLEASE ASK AT RECEPTION FOR REGISTRATION FOR ONLINE ACCESS.**

**THE ELECTRONIC PRESCRIBING SERVICE ENABLES THE PRACTICE TO SEND YOUR PRESCRIPTION DIRECT TO ANY PHARMACY OF YOUR CHOICE.**

**TO REDUCE NHS WASTAGE PLEASE ORDER ONLY THE MEDICATIONS YOU REQUIRE.**

**Please allow 2 working days for your prescription request to be processed.**

**Written requests will be accepted using either the printed repeat list on the right hand side of your prescription, or a prescription request slip available at reception.**

**Hospital outpatient prescriptions are designed to be dispensed by the hospital pharmacy.**

**Hospital or private prescriptions submitted to the practice will be considered on a case by case basis which may take longer than 2 working days.**

**If you require extra assistance e.g. disability, housebound, please speak to our reception team.**